



# Patient Care

*An independent HealthLeaders Media survey supported by:*

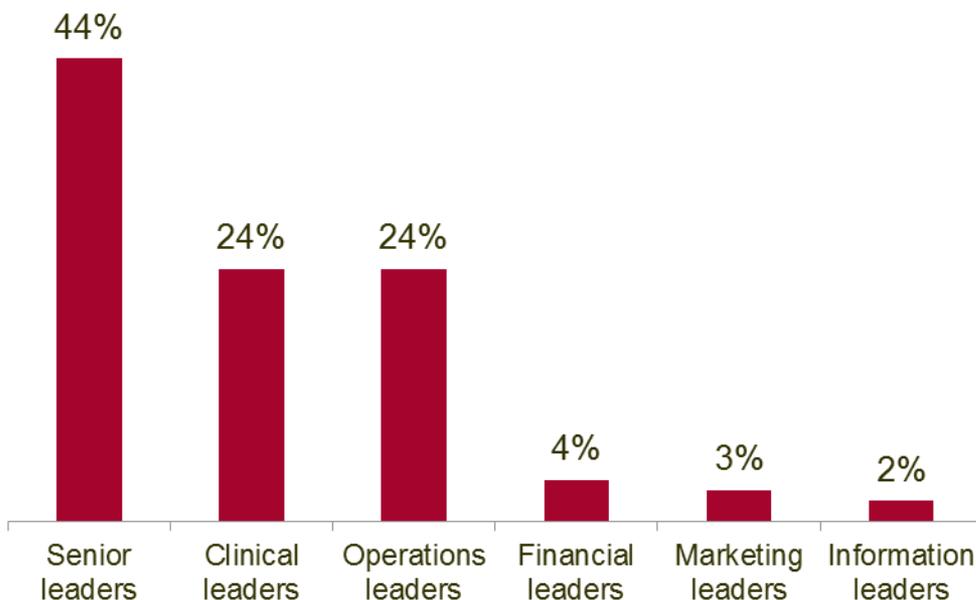


## Methodology

- A three-question survey on Patient Care was sent to members of the HealthLeaders Media Council in September 2015
- The HealthLeaders Media Council comprises executives from healthcare provider organizations who collectively deliver the most unbiased industry intelligence available
- A total of 119 completed surveys are included in the analysis
- The margin of error for a base of 119 is +/-9.0% at the 95% confidence interval

# Respondent Profile

# Respondent Profile – Title



Base = 119

## Senior leaders

CEO, Administrator, Chief Operations Officer, Chief Medical Officer, Chief Financial Officer, Executive Dir., Partner, Board Member, Principal Owner, President, Chief of Staff, Chief Information Officer, Chief Nursing Officer, Chief Medical Information Officer

## Clinical leaders

Chief of Cardiology, Chief of Neurology, Chief of Oncology, Chief of Orthopedics, Chief of Radiology, Dir. of Ambulatory Services, Dir. of Clinical Services, Dir. of Emergency Services, Dir. of Inpatient Services, Dir. of Intensive Care Services, Dir. of Nursing, Dir. of Rehabilitation Services, Service Line Director, Dir. of Surgical/Perioperative Services, Medical Director, VP Clinical Informatics, VP Clinical Quality, VP Clinical Services, VP Medical Affairs (Physician Mgmt/MD), VP Nursing

## Operations leaders

Chief Compliance Officer, Chief Purchasing Officer, Asst. Administrator, Chief Counsel, Dir. of Patient Safety, Dir. of Purchasing, Dir. of Quality, Dir. of Safety, VP/Dir. Compliance, VP/Dir. Human Resources, VP/Dir. Operations/Administration, Other VP

## Financial leaders

VP/Dir. Finance, HIM Director, Director of Case Management, Director of Patient Financial Services, Director of RAC, Director of Reimbursement, Director of Revenue Cycle

## Marketing leaders

VP/Dir. Marketing/Sales, VP/Dir. Media Relations

## Information leaders

Chief Technology Officer, VP/Dir. Technology/MIS/IT

## Respondent Profile – Employment

*Which of the following best describes your place of employment?*

	Percent
Hospital	50%
Health System (IDN/IDS)	19%
Physician Org (MSO, IPA, PHO, Clinic)	12%
Long-term care/SNF	8%
Health Plan/Insurer	4%
Ancillary, Allied Provider	4%
Government, Education/Academic	2%

Base = 119

# Respondent Profile – Size of Organization

Number of beds

	Percent
1–199	55%
200–499	33%
500+	12%
<b>Base = 60 (hospitals)</b>	

Number of sites

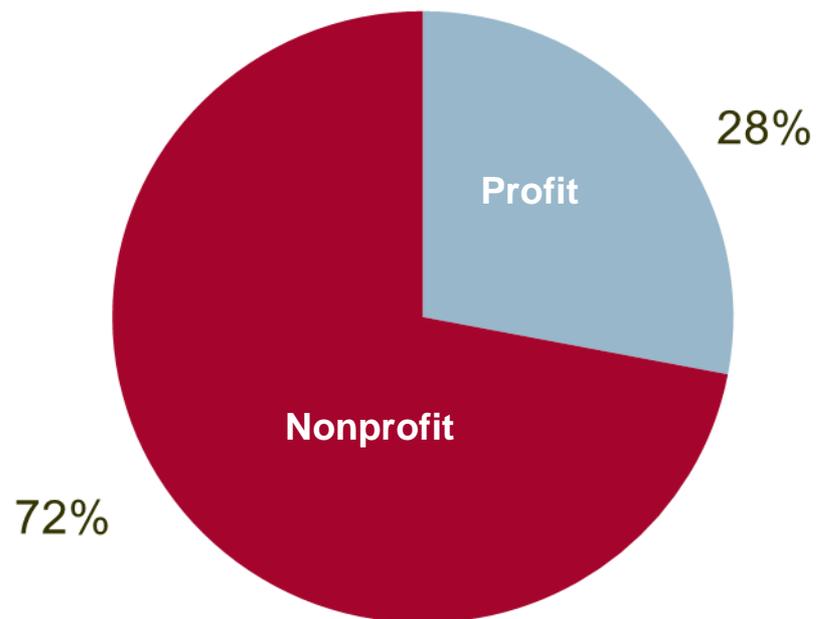
	Percent
1–5	17%
6–20	26%
21–49	57%
<b>Base = 23 (health systems)</b>	

Number of physicians

	Percent
1–9	21%
10–49	29%
50+	50%
<b>Base = 14 (physician orgs)</b>	

## Respondent Profile – Type of Organization

*Which best describes your type of organization?*

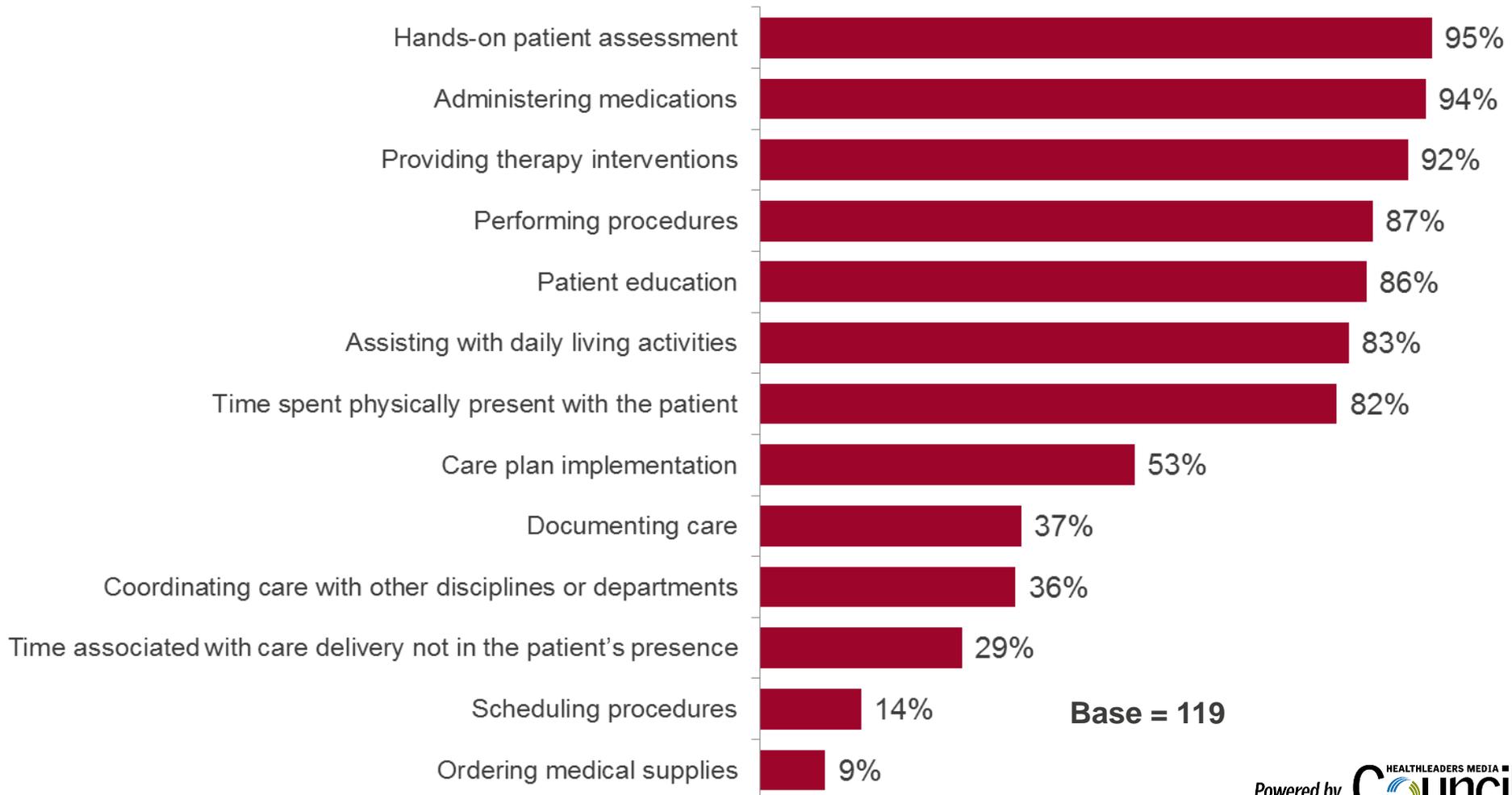


Base = 119

# Survey Results

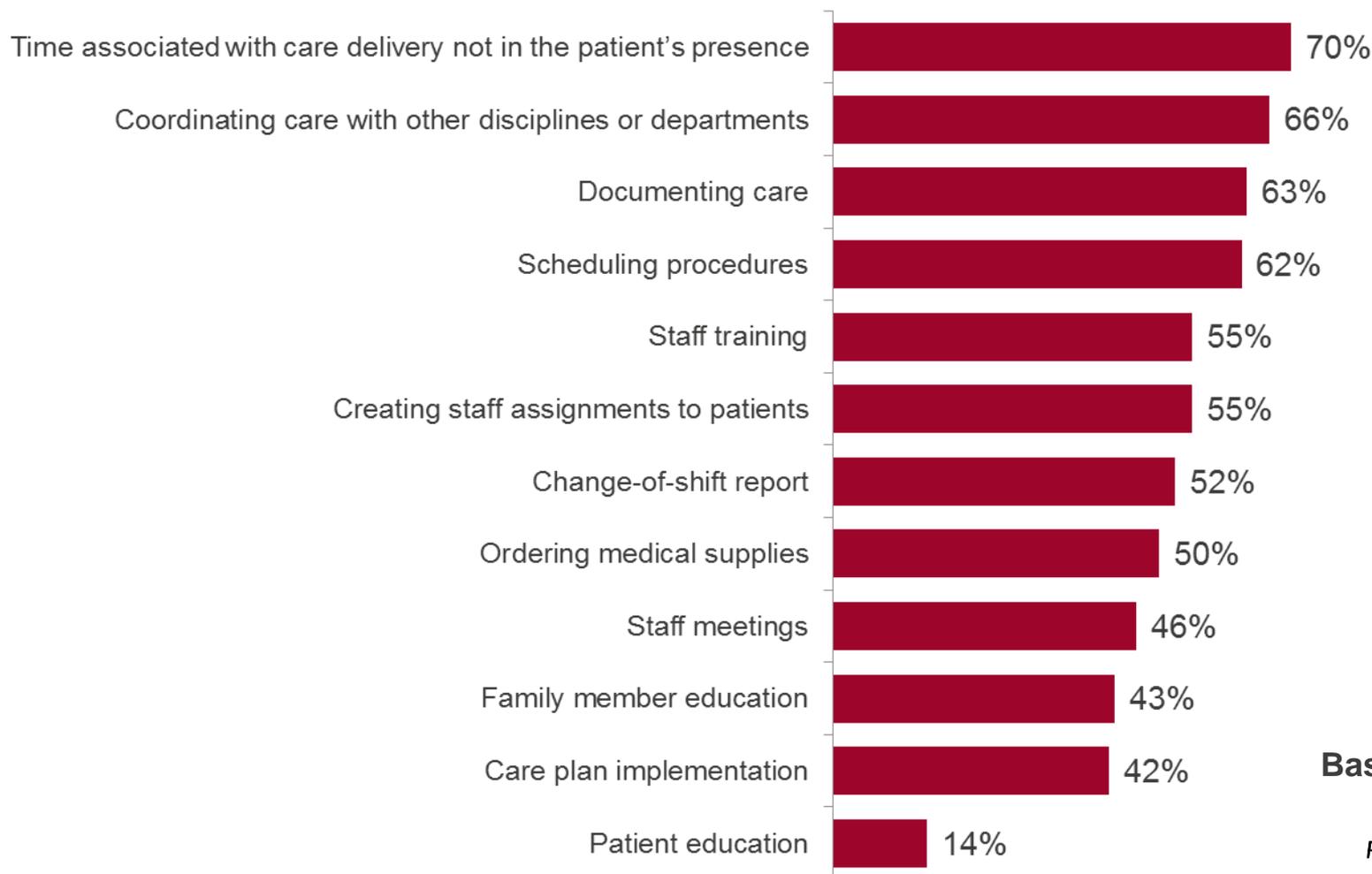
## Direct Patient Care Actions

*Which of the following actions are considered direct patient care in your organization?*



## Indirect Patient Care Actions

*Which of the following actions are considered indirect patient care in your organization?*



Base = 119

## Nonpatient Care Actions

*Which of the following actions are considered neither direct nor indirect care but are categorized separately as **nonpatient care** in your organization?*

